Branka Kranjac 777 Arguello blvd San Francisco CA 94118

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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer that had DSL for year thanks to competitive provider. When we had only one provider before, service was awful, waiting time to get person to answer up to 4 hours and quality of internet was spotty. Since we got competition, we had much better service for lesser price and humans that responds to problems.

San Francisco is a tech hub and not having competitive providers is ridiculous in this day and age.

Nobody is benefiting if there is no competition, except monopolies - and we know remember still brownouts that monopoly pg&e served as before.

Branka Kranjac